

Product Warranties

Models 30, 31, 32, 33, 300, 301, 302, 303, 310, 311, 312, 313, Timber, Ridge, Plateau

One (1) Year Limited Warranty – Wood Doors

Safe-Way wood doors. Safe-Way warrants to the original purchaser for a period of one (1) year from the date of purchase, the door sections of the above listed model doors to be free of defect in material and workmanship, under the same terms and conditions as described on the reverse side of this warranty sheet when installed by qualified personnel in accordance with instructions from Safe-Way.

All door sections must be properly installed as follows: the purchaser must seal each door section with a good quality exterior use primer and finish paint (models 30 through 33, 300 through 313 and Timber) or a high quality stain as per the installation instructions (Ridge, Plateau) before installation. The entire surface (inside and outside) and all edges must be sealed and painted. This warranty shall not extend to or cover any claim for defects if the door section is not sealed and painted as described above.

In addition, warranty on wood door sections is void if the sections are installed in high humidity locations such as car washes, truck and bus garages, and garages with washer and dryer installations not properly vented to outside. Also, installation must not be made prior to plastering or pouring a concrete floor. Wood doors painted black, dark brown, or other dark colors may bow or warp. Such painted door sections are not covered by this warranty.

Models 56, 57, 58, 59, 60, 61

15-Year Limited Warranty

Safe-Way warrants the sections of models 56, 57, 58, 59, 60, 61 against rust through due to the paint finish cracking, checking, or peeling (losing adhesion) for 15 years from the date of purchase by the original purchaser. If during the term of the warranty, the sections are determined to be defective, as verified upon inspection by person authorized by Safe-Way, Safe-Way will repair or replace any defective section under the same terms and conditions as described on the reverse page when installed by qualified personnel in accordance with instructions from Safe-Way.

Models 40, 41, 50, 51, 52, 53, 65, 66, 67, 68, 69

Limited Lifetime Warranty

Safe-Way warrants the sections of Models 40, 41, 50, 51, 52, 53, 65, 66, 67, 68, 69 against rust through due to the paint finish cracking, checking, or peeling (losing adhesion) for (a) in single family residential installations for as long as the original purchaser owns the home; or (b) in all other residential installations (including commonly owned facilities by condominium associations or similar organizations) for a period of ten (10) years from the date of purchase by the original purchaser. If during the term of the warranty, the sections are determined to be defective, as verified upon inspection by person authorized by Safe-Way, Safe-Way will repair or replace any defective section under the same terms and conditions as described on the reverse page when installed by qualified personnel in accordance with instructions from Safe-Way. In addition, the sections of models 65 through 69 are warranted for five (5) years from date of purchase by the original purchaser against delamination (steel skins separating from insulation).

Model Regency Madera 70, 71, 72, 73, 74

Limited Lifetime Warranty

Safe-Way warrants the sections of Model Regency Madera against rust through due to the paint finish cracking, checking, or peeling (losing adhesion) for (a) in single family residential installations for as long as the original purchaser owns the home; or (b) in all other residential installations (including commonly owned facilities by condominium associations or similar organizations) for a period of ten (10) years from the date of purchase by the original purchaser. If during the term of the warranty, the sections are determined to be defective, as verified upon

inspection by person authorized by Safe-Way, Safe-Way will repair or replace any defective section under the same terms and conditions as described on the reverse page when installed by qualified personnel in accordance with instructions from Safe-Way. The sections of model Model Regency Madera are warranted for five (5) years from date of purchase by the original purchaser against delamination (steel skins separating from insulation). The Regency Madera also provides a (10) year "section coverage warranty" which provides coverage for sections in the event of fading. If during the first (10) years of owning the Regency Madera, a section is damaged and a replacement section is purchased at full price and that replacement sections color does not match the other sections on the damaged door, Safe-Way will replace the remaining sections on that door. The section warranty is limited to only one door per household (Example: If there are two doors on a given home, replacement sections will only be provided for one door).

Presidential

Limited Lifetime Warranty

Safe-Way warrants the sections of the Presidential against rust through due to the paint finish cracking, checking, or peeling (losing adhesion) for (a) in single family residential installations for as long as the original purchaser owns the home; or (b) in all other residential installations (including commonly owned facilities by condominium associations or similar organizations) for a period of ten (10) years from the date of purchase by the original purchaser. If during the term of the warranty, the sections are determined to be defective, as verified upon inspection by person authorized by Safe-Way, Safe-Way will repair or replace any defective section under the same terms and conditions as described on the reverse page when installed by qualified personnel in accordance with instructions from Safe-Way. The sections of the Presidential are warranted for five (5) years from date of purchase by the original purchaser against delamination (steel skins separating from insulation). The Presidential also provides a (5) year overlay delamination warranty and a (5) year warranty against window frame and PVC overlay discoloration. All warranties relative to the Presidential product are voided if any caustic materials and or substances come in contact with the product. Additionally, all warranties will be voided if the product is painted with any paint product other than Sherwin-Williams® VinylSafe™ paint (available in Sherwin-Williams® Duration® exterior coating or SuperPaint™ exterior paint).

Commercial Models 240, 241, 242, 243, 260, 261, 262, 270 & 717

10-Year Limited Warranty

Safe-Way warrants the sections of models 240, 241, 242, 243, 260, 261 & 262 against rust through due to the paint finish cracking, checking, or peeling (losing adhesion) for 10 years from the date of purchase by the original purchaser. If during the term of the warranty, the sections are determined to be defective, as verified upon inspection by person authorized by Safe-Way, Safe-Way will repair or replace any defective section under the same terms and conditions as described on the reverse page when installed by qualified personnel in accordance with instructions from Safe-Way. In addition, the sections of model 717 are warranted for five (5) years from date of purchase by the original purchaser against delamination (steel skins separating from insulation).

Commercial Model 450

5-Year Limited Warranty

Safe-Way warrants the sections of model 450 against rust through due to the aluminum rusting for 5 years from the date of purchase by the original purchaser. If during the term of the warranty, the sections are determined to be defective, as verified upon inspection by person authorized by Safe-Way, Safe-Way will repair or replace any defective section under the same terms and conditions as described on the reverse page when installed by qualified personnel in accordance with instructions from Safe-Way.

Warranty Information



ECP Safe-Way Door, LLC provides the following warranty on Residential and Commercial Doors. This warranty extends only to the original purchaser. The products are warranted to be free from defect in material and workmanship when installed by qualified personnel in accordance with instructions from manufacturer as follows:

Paint Finish: Paint finish warranties are governed by the general terms described in the following door warranty information. In addition, paint finish warranties for particular models are described in more detail on the reverse side of this warranty sheet.

Hardware: Door hardware (hinges, rollers, track, springs, and similar hardware) is warranted for three (3) years from the date of purchase by the original purchaser of the garage door.

During the term of the warranty (described herein), any door section or other component supplied by Safe-Way which is determined to be defective in material or workmanship will be repaired or replaced by Safe-Way. The decision to repair or replace will be at the sole discretion and option of Safe-Way. The determination as to whether the material or workmanship is defective will be made by inspection, by persons authorized by Safe-Way. Safe-Way will pay for all material costs associated with replacement or repair of defective sections and components. However, all freight and labor costs associated with the removal and reinstallation of any repaired or replaced door section or component (including painting) is the sole responsibility of the owner. This warranty extends to and benefits only the original purchaser of the garage door.

IN NO EVENT WILL SAFE-WAY BE RESPONSIBLE OR LIABLE FOR INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGE, NOR PAY ANY SUCH DAMAGE, CAUSED BY OR RESULTING FROM A DEFECTIVE GARAGE DOOR SECTION, PART, HARDWARE OR COMPONENT. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

**All claims under this warranty must be addressed to:
Safe-Way Door
3814 E. US 30
Warsaw, IN 46580**

This warranty shall not cover parts, hardware, or door section deterioration resulting from damage by fire, accident, vandalism, acts of God, radiation, harmful fumes or foreign substances in the atmosphere, or physical damage caused by improper installation, abuse, or other intentional acts or failure to provide reasonable and necessary maintenance.

SAFE-WAY MAKES NO OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES AS TO DESIGN, WORKMANSHIP, MERCHANTABILITY, OR FITNESS FOR ANY PURPOSE OF THE PRODUCT.

This warranty give you specific legal rights, and you may also have other rights which vary from state to state.